

specific terms and conditions for Orange Social

Service	ADSL 512kbps capped at 2GB
Tariff	Monthly rental of Rs100 (Incl of VAT).
Excess Charge	Excess volume over and above 2GB shall be charged at Rs0.58/MB (VAT incl.) with monthly bill capped at Rs499 (VAT incl.) in case of unlimited download.
Equipment	<p>An ethernet modem with a warranty of one year shall be provided free of charge to the eligible subscriber upon the first subscription, same shall be the proprietary of the customer after the first period of one year. It is understood that Telecom Plus shall not provide any new modem should the Universal Service Funding be extended beyond the one year period.</p> <p>The customer shall return the Ethernet modem in case of early termination.</p>
Eligibility	Any Mauritian citizen subscribing to the Service who has a valid residential subscription of the fixed line service with Mauritius Telecom, duly registered in MT's subscriber base and technically eligible for ADSL service. The Customer shall be eligible to subscribe to only one(1) broadband connection independently of the number of fixed lines registered under the Customer's or Subscriber's name
Outstanding Invoice	A once-off surcharge of 10% shall automatically be applicable on any outstanding balance due within 30 days of receipt of invoice. If the invoice and surcharge remains unsatisfied, Telecom Plus reserves the right to terminate Service.
Term	Contract is for a mandatory period of one (1) year as from service activation date.
Customer Care	<p>The customer shall have an email address - in the format <u>username@orange.mu</u> or <u>username@intnet.mu</u> - to receive notification regarding his monthly consumption</p> <p>Customer shall be responsible to monitor usage on www.orange.mu in view of controlling usage and avoiding excess charges.</p> <p>Telecom Plus will notify Customer of consumption by email and/or SMS.</p>
Quality of Service	Best Effort service.
Terms & Conditions	The Customer shall be bound by this specific terms and conditions and the General Terms and Conditions of Orange ADSL service at www.orange.mu and shall comply with same. Telecom Plus may at any time amend the General Terms and Conditions.